



Preventing or Recovering from Identity Theft

If you are a victim of a scam or if your wallet or purse is lost or stolen, you are at risk for identity theft.

- Keep copies of all your cards - front and back - stored in a secure place
- File a police report with your local police precinct and obtain a case number which you will need when you contact other agencies. **Call 311**, NYC Citizen Service Center, to obtain number of the local police precinct or online at: www.nyc.gov/apps/311/address_information.htm
- MTA, MetroNorth, LIRR Lost and Found: www.mta.info/mta/lost_found.html
- Contact bank and credit card companies to cancel ATM, debit and credit cards, and have replacement cards issued
- Contact banks to freeze your checking account. Report stolen or forged checks to the National Check Fraud Center at **1-843-571-2143**; <http://ckfraud.org>
- Contact insurance companies to replace health and car insurance cards
- To replace your driver's license and registration, contact Department of Motor Vehicles (DMV):
 - For NYC metropolitan area
Area codes 212, 347, 646, 718, 917 & 929: **1-212-645-5550** or **1-718- 966-6155**
 - For New York State
Area codes 516, 631, 845 & 914: **1-718-477-4820**
Area codes 315, 518, 585, 607 & 716: **1-518-486-9786**
 - Outside New York State: **1-518-473-5595**
 - <http://www.dmv.ny.gov>
- To place a fraud alert on your accounts, contact the national consumer reporting agencies. You will only need to contact one and they will notify the other two:

Equifax: **1-800-525-6285**; www.equifax.com

P.O. Box 740241, Atlanta, GA 30374

Experian: **1-888-397-3742**; www.experian.com

North American Headquarters, 475 Anton Blvd., Costa Mesa, CA 92626

TransUnion: **1-800-680-7289**; www.transunion.com

Fraud Victim Assistance Department, P.O. Box 2000, Chester, PA 19022-2000

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- To replace your Medicare card:
 - **1-800-772-1213**
 - **<https://secure.ssa.gov/apps6z/IMRC/main.html>**
- To replace your social security card, contact Social Security Administration:
 - Location of nearest office: **1-800-772-1213**
 - Fraud Hotline: **1-800-269-0271**
 - Application form: **<http://www.socialsecurity.gov>**
- To file an identity theft complaint with the Federal Trade Commission (FTC) contact:
 - Identity Theft Hotline, toll-free: **1-877-ID-THEFT (1-877-438-4338)**
 - Or online: **<http://www.consumer.ftc.gov/articles/0275-place-fraud-alert>**